



## **Audiology Services**

Your Provider has referred you for a hearing assessment. Your hearing test will be performed by a Hearing Instrument Specialist. After the hearing test you will briefly meet with the Audiologist to review the test results.

### **If your results are:**

1. **Normal** – You will be sent a copy of your results and no further treatment is needed. However, if you continue to experience hearing related issues, you need to follow up with your primary care physician. If you are 50 years of age or older, annual audiology testing is recommended.
2. **Hearing Loss** – You will be sent a copy of your results with recommendations which may include:
  - a. An appointment for a hearing aid consultation with our Audiologist; or
  - b. Follow up with your physician for further medical testing

## **Determining If Hearing Aids Are Appropriate**

After a patient has obtained an audiology evaluation and hearing aids have been recommended, the patient is encouraged to meet with the audiologist for a **hearing aid consultation**. This involves discussion of the hearing test results; appropriateness of amplification for the patient's hearing loss, selection of the hearing aid style/circuit, and making impression(s) of the ear(s) so that the hearing aids can be custom made. This visit will last approximately 45 minutes and will be no charge to the patient.

## **When Hearing Aids Are Appropriate**

All hearing aids are offered with a **30-day trial period** (from the date the patient leaves the office with the hearing aid(s) in hand) to determine whether or not adequate benefit from amplification is being received. Full payment is required when the hearing aid is dispensed. This includes unlimited office visits for assistance, programming changes, repairs and hearing aid checks for the warranty period at no extra charge.

**Note:** Should the hearing aid(s) not be satisfactory and the patient wishes to return them, all charges will be refunded except for a re-stocking fee. This **non-refundable portion** covers all expenses associated with the ear impression(s), the ear mold(s), fitting and testing of the hearing aid(s) and all follow-up during the trial period.

## **Hearing Aid Maintenance and Repairs**

**Repairs:** Most repairs are covered under the manufacturer's warranty. If the hearing aid is out of warranty, the cost of the repair can vary depending on the manufacturer and what is needed.

**Extended Warranties:** Cost varies by manufacturer and type of coverage.

**Loss/Damage Replacement under Warranty:**

The hearing aids can be replaced only one time during the loss/damage warranty. If replaced once already, there will be a replacement cost for the new aids.

**Hearing Aid Batteries**

Hearing aid batteries will be provided for the warranty period of the hearing aids.

**If you have any questions, please do not hesitate to contact our office at 547-2062.**

**Note:** Most insurance companies do not provide coverage for hearing aids and/or hearing aid services. However, if you have questions, you can contact your insurance company to check for possible coverage.